DRAFT Child Health Insurance Program Advisory Committee Access Subcommittee Meeting Minutes



Department of Medical Assistance Services (DMAS) Conference Room 11A 600 East Broad Street Richmond, VA 23219

May 19, 2006 1:30 PM - 3:30 PM

The following subcommittee members were present:

William Rees, MD, MBA, FAAP
 Virginia Chapter of the American Academy of Pediatrics

and Virginia Pediatric Society

Andrea Arthur
 Virginia Primary Care Association

• Joseph F. Borzelleca, Jr., MD, MPH Dept. OB/GYN, VCU MC

Catherine Harrison, MPA
 Joint Commission on Health Care

Sara Long
 March of Dimes

The following subcommittee member sent an alternate:

Rene Cabral-Daniels, JD, MPH sent Kenneth Studer, Virginia Department of Health

The following subcommittee members were not in attendance:

Anna Healy
 Virginia Association of Health Plans

• Terone Green DMAS Board Member

Jack Schwartzback
 CVS Pharmacy

Gwen Smith, RN, MSN
 Virginia Department of Education

The following DMAS staff were in attendance:

Rebecca Mendoza Marketing and Outreach Manager

Maternal and Child Health Division

Andy Feagans
 Marketing and Outreach Liaison

Maternal and Child Health Division

Diane Howard
 Marketing and Outreach Liaison

Maternal and Child Health Division

Dan Plain Managed Care Program Analyst

Health Care Services Division

The following member of the public was in attendance:

Michael Jurgensen
 Director of Health Policy & Medical Economic

The Medical Society of Virginia

Meeting Agenda

PURPOSE of the CHIPAC Access Subcommittee:

While enrollment in FAMIS / FAMIS Plus is a gateway to health care for many children, it does not guarantee that children will receive the care they need. In many areas of the state, provider supply does not meet the demand. Access to dentists, pediatricians, mental health clinicians and specialty providers remains challenging. This committee may address these and other issues which interfere with children's access to care, including language and cultural barriers, parent and provider awareness, care for children with special health care needs, and systems problems.

AGENDA:

1) Welcome

Introduce all members

2) CHIPAC Business

- a. Reading of Minutes from March 31, 2006 Access Subcommittee Meeting
- b. Vote on Approval of Minutes

3) Presentation (30 minutes)

- a. Presentation
- b. Questions and Answers

4) Vote on Access Issue Area(s)

Narrow the focus to one or two questions for the Access Subcommittee to answer. (For example, in what areas of the state is access to pediatricians most severely limited? How many children have to travel more than one hour to see a pediatrician?)

- a. Review of questions from February 24, 2006 Meeting (Attached)
- b. Add any new questions for consideration
- c. Discussion
- d. Vote to select one or two specific questions regarding Access that the Access Subcommittee would like to answer

5) Once committee has identified question(s), determine what data are needed to answer these questions

- a. Discussion
 - i. Are these data currently being collected?
 - ii. By whom?
 - iii. Will this require additional research?
- b. Assignment of research tasks

6) Identify any other potential members of the Access Subcommittee

- a. Determine if there are any additional partners that should be included in the subcommittee. (Note: These do not have to be current CHIPAC members, but individuals who may have some expertise to lend to the issue area.)
- b. If applicable, vote on new members
- c. If applicable, assignment of invitation(s) to new members

7) Public Comment

- a. Comments from the floor
- b. If applicable, follow-up assignments

8) Schedule next meeting / conference call

<u>Minutes</u>

Welcome

The meeting was called to order by Subcommittee Chair Dr. Rees at 1:33 pm.

CHIPAC Business

The minutes from the March 31st meeting were amended by Andrea Arthur and Dr. Rees. A motion to approve the minutes as amended was made by Sara Long and seconded by Dr. Borzelleca.

Presentation

Dan Plain, Managed Care Program Analyst, Health Care Services Division, Virginia Department of Medical Assistance Services (DMAS) gave a presentation to the subcommittee, entitled *Virginia Managed Care Programs*, which briefly described the managed care choices and delivery system across the state for FAMIS Plus (children's Medicaid) and FAMIS enrollees. He explained how DMAS provides Medicaid services to individuals through three programs: 1. a program utilizing contracted managed care organizations (MCOs); 2. a primary care case management program (PCCM) called MEDALLION; and, 3. Fee-for-Service (FFS), which is the standard Medicaid program.

A question and answer period followed the presentation. First, Mr. Plain addressed the questions complied from the February 24th access subcommittee meeting: he stated that the DMAS contract with MCOs requires 1 primary care provider (PCP) for each 1,500 patients and 1 pediatrician for 2,500 patients; MCOs usually exceed these requirements; MEDALLION limits panel size to 2,000; enrollees should only have to travel 30 miles or less for a primary care provider and 60 miles or less for a specialty provider; networks are the same for FAMIS as for Medicaid; and, nurse call lines were under used initially, but the health plans through their outreach efforts have improved this. He stated that some MCOs offer programs for children with chronic diseases, such as asthma, sickle cell disease, and diabetes; as a result of these programs, there's been a decrease in ER use. Dr. Rees asked about how a case manager is assigned; Mr. Plain explained that the health plan will contact the family first and then the provider.

He also handed out a colored map of *Virginia Managed Care Programs* (updated 02/13/2006) and a report entitled *Virginia Managed Care Performance Report 2004 – 2005*, issued December 2005 by DMAS.

Discussion of Access Issue Areas

Following the presentation, there was a discussion try to pinpoint what access issues the subcommittee will study. There was an exchange of ideas about both methodology and what constitutes a barrier to access to medical care. The subcommittee voted to recommend to the full Child Health Insurance Program Advisory Committee that more data concerning access issues be requested.

Specifically, the subcommittee would like the following information:

- 1. A Geo-coding Map (or Geo-coding Research) to compare enrollees residence with where their assigned Provider is located (shown in time and/or distance).
- 2. A Data Analysis to calculate what percentage of assigned Medicaid/FAMIS children go to their assigned Primary Care Provider at least once a year (broken out by region and by rural vs. metropolitan areas).
- 3. Ask MCOs to provide data mapped out on areas where there are patterns of over utilization of the Emergency Room for non-emergency visits.
- Dr. Rees will present this request at the June 8th CHIPAC meeting.

Public Comment

There was no public comment.

Next Meeting:

The subcommittee's next meeting is tentatively scheduled for **Friday**, **June 30** at the Department of Medical Assistance Services (DMAS), Conference Room 11A (Room 1138), 600 East Broad Street, Richmond, VA 23219 at the same time (1:30 to 3:30 pm).

The next full Child Health Insurance Program Advisory Committee (CHIPAC) meeting will be held on June 8.

Meeting adjourned at 3:21 pm.